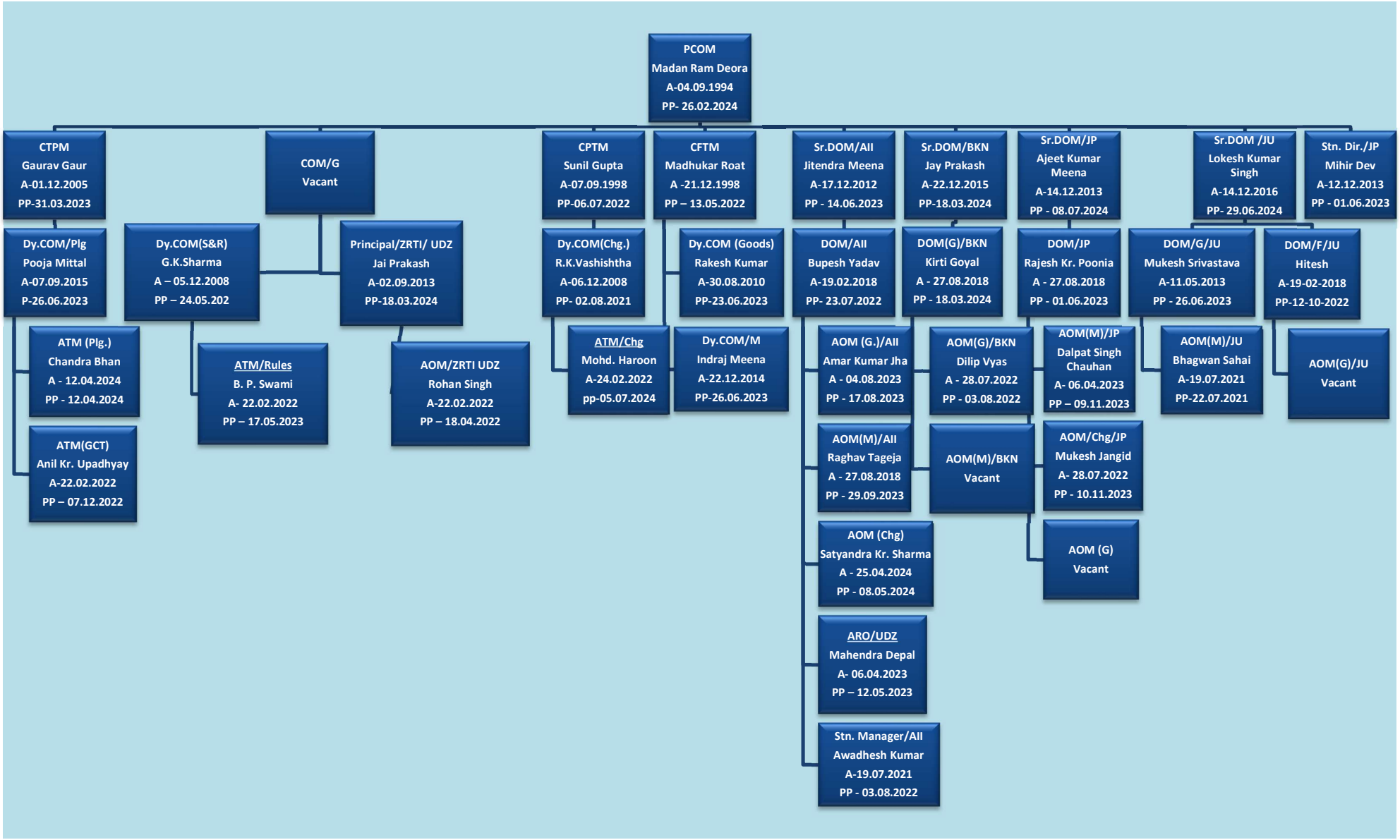ORGANISATION CHART OPERATING DEPARTMENT